Nguyễn Phước Hưng

BUSINESS ANALYST

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Business Analyst with over 3 years of experience supporting ERP systems, digital transformation, and agile product development. Skilled in connecting business needs with technical solutions across industries like agriculture, real estate, and religious organizations. Committed to delivering user-focused B2B applications, mobile solutions, and enterprise platforms.

EXPERIENCE

Product Owner
VIỆT NAM TỐT ĐẸP   June 2023 – Now

- Lead product development for ChuaVN, a pioneering free ERP platform designed specifically for buddhism pagodas
- Combine product ownership responsibilities with UI/UX design to ensure intuitive user experience
- Drive end-to-end product lifecycle from conception to deployment
- Collaborate with stakeholders to gather requirements and translate them into actionable user stories
- Design and implement user-friendly interfaces that cater to the unique needs of religious organizations

Summary or impact about the role/company:
- Spearheaded ChuaVN, a pioneering free ERP platform tailored for Buddhist pagodas, enhancing operational efficiency through agile product development and UI/UX design.
- Led end-to-end development of ChuaVN, integrating stakeholder feedback into 50+ user stories for a custom ERP solution.
- Designed intuitive interfaces, reducing user onboarding time by 30% for non-technical religious staff.
- Combined product ownership with UX prototyping, increasing user satisfaction scores by 25%.
  Impact: Drove adoption of ChuaVN across 10+ pagodas, streamlining donation tracking and event management.

Business Analyst
Greenfeed   March 2022 – April 2023

- Spearheaded development of multiple digital transformation initiatives:

  1. B2B Sales Portal Application: Led requirements gathering and implementation
  2. Pig Farm Monitoring Application: Developed solution for remote management of farm operations, including real-time temperature monitoring and operational metrics
  3. Real Estate Platform: Managed development of a Zillow-inspired platform for third-party client

- Facilitated communication between business stakeholders and development teams
- Managed both product development and outsourcing projects simultaneously
- Created detailed technical specifications and user stories

Business Analyst
FPT SOFTWARE   March 2021 – February 2022

- Specialized in implementing and customizing ERP accounting modules
- Analyzed client requirements and configured systems to meet specific business needs
- Provided technical consultation and support for accounting process automation
- Collaborated with cross-functional teams to ensure successful system integration

SKILLS

Product Management
- Backlog Management
- Sprint Execution
- User Story Writing

Agile & Requirement Gathering
- Stakeholder Engagement
- User Story & Use Case Writing
- Process Mapping
- Requirements Documentation

API & Technical Understanding
- Basic Coding & API Knowledge – Understanding technical limitations and integrations
- Data Flow & Architecture Understanding

UX & Customer-Centric
- User Research & Interviews
- Customer Journey Mapping
- Prototyping & Wireframing

Tools
- Project Management Tools: ClickUp, Confluence
- Process & Workflow Tools: Visio, BPMN

Languages
English : IELTS 6.5 (2017)

EDUCATION

BA in Business Administration
📖 UEF   📅 2016 - 2020

SHORT COURSE

Master in Product Management - Udemy

ChatGPT for Product Management & Innovation - Udemy

ChatGPT for Business Analysts - Udemy

Automation Project : Deliver & control the RPA solution - Udemy

The Complete JavaScript Course: From Zero to Expert - Udemy

Complete Figma Course: Web & Mobile Projects from Scratch - Udemy

Hypothesis Testing - Udemy

Day to Day activities of an Agile Scrum team in real project - Udemy

Rational Product Thinking : Vision Setting Course - Mind The Product

CS50: Introduction to Computer Science-EdX- Almost done

Applied Scrum for Agile Project Management -EdX- Almost done